**Council for Affordable Quality Healthcare** (CAQH)

* It is a **Non-profitable** organization. Who collects, verify and monitor information about providers for valid credentials
* They collect the data and share the information with insurance companies
* CAQH are used by government insurance and many private carriers Database is secured and confidential

Services by CAQH :

1. CAQH ProView :

* CAQH ProViewis the trusted source and industry standard for self-reported provider data.
* More than 1.3 million healthcare providers are now using this greatly enhanced solution, updated in 2015.
* CAQH ProView continues to be the premier credentialing tool, but can now also be used by participating organizations for network directories, claims processing, quality assurance, emergency response, member services and more.

1. Enroll Hub :

* Increasing adoption of electronic funds transfer (EFT) and electronic remittance advice (ERA) enrolment continues to challenge healthcare organizations.
* EnrollHub is a CAQH Solution that simplifies and streamlines the EFT and ERA enrolment processes for providers and payers - helping improve administrative efficiency and save time.

1. COB Smart :

**Accurate Benefits Coordination. Eliminating Healthcare’s $800 Million Challenge.**

* Coordination of Benefits (COB) has proved challenging for the healthcare industry, resulting in delayed and inaccurate payments, appeals and significant recovery activities.
* COB Smart, a forward-thinking solution that enables health plans and providers to correctly identify which members have benefits that should be coordinated.
* This way, corresponding claims are processed correctly the first time.
* COB Smart helps clearinghouses deliver coordination of benefits information that can easily be incorporated into a standard 271 eligibility response.
* The solution’s information registry correctly identifies the patients with multiple sources of coverage, so that corresponding claims can be handled correctly the first time.
* COB Smart is available to clearinghouses at no charge.

1. Sanctions Track :

* Comprehensive and timely monitoring of healthcare provider sanctions is critically important.
* While the **re-credentialing process takes place only** **every three years**, the HHS Office of the Inspector General (OIG) issues new sanctions weekly.
* **SanctionsTrack is an automated, continuous sanctions monitoring solution** from CAQH designed to seamlessly integrate with CAQH ProView to enhance the value of your provider data.
* Automates the manual process of checking licensing boards, OPM and OIG, and matching for provider disciplinary actions.
* Reduces hours of staff time, eliminates redundant processes and improves results related to sanctions monitoring.
* Offers timely information to use in provider credentialing and evaluation decisions.

1. Primary Source Verification(PSV) :

CAQH is working with its member health plans to improve the PSV process, through:

* Centralization to eliminate redundant functions and create economies of scale.
* Standardization to drive improvement in data quality and reduce costs.
* Alignment of provider re-credentialing cycles across health plans.
* Automation of functions to reduce turnaround time and labour.

**CAQH is now certified as a NCQA credentials verification organization (CVO)** and is developing a dramatically different, collaborative solution to streamline the primary source verification process for the healthcare industry. The CAQH PSV solution will integrate with CAQH ProView and be available to health plans later this year.

1. DirectAssure :

* DirectAssure, a CAQH Solution, eliminates the need for each health plan to contact every provider in their network to obtain timely, correct information.
* Working in concert with CAQH ProView, DirectAssure enables healthcare providers to update and confirm their directory information in one place, where it can be shared with participating health plans.

It provides DirectAssure:

* Reduces administrative costs and inconvenience for health plans and providers.
* Enables the more than 1.3 million providers participating in CAQH ProView to easily review and update their self-reported professional data for use in health plan directories.
* Helps plans increase the accuracy of their directories.
* Improves the ability for patients to make more informed decisions about their care based on up-to-date provider information.

Data Provided By CAQH

* Personal
* Education
* Speciality / Certifications
* Work history
* Disclosures
* Practice location
* Hospital affiliation

**Contact Info :**

Contact the CAQH ProView Support Desk. CAQH ProView Support Desk:  
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**FAQ’s:**

https://www.bcbsga.com/provider/noapplication/plansbenefits/credentialing/notertiary/pw\_a102052.pdf